

Article Author Bios as of November 2011

**About
The
Article
Authors,
Their Roles
Their Plans,
And Their Goals**

Gareth Byatt, Gary Hamilton, and Jeff Hodgkinson are experienced PMO, program, and project managers who developed a mutual friendship by realising they shared a common passion to help others and share knowledge about PMO, portfolio, program and project management (collectively termed PM below). In February 2010 they decided to collaborate on a three (3) year goal to write 50 PM subject articles for publication in any/all PM subject websites, newsletters, and professional magazines / journals. So far 33 have been written, published, and translated into Arabic, Czechoslovakian, French, German, Indonesia, Italian, Spanish, Portuguese, and Russian and published on websites in 26 countries including Australia, Brazil, Canada, Chile, Czech Republic, Finland, France, Germany, Hong Kong, Italy, India, Jamaica, Netherlands, New Zealand, Nigeria, Pakistan, Panama, Poland, Russia, Singapore, Sri Lanka, Trinidad, Turkey, UK, Ukraine and the USA. Their mission is to help expand good program and project management practices by promoting the PM profession, to be a positive influence to the PM Community, be known as eminent influencers of best PM practices, and in earnest hope readers can gain benefit from the advice of their 60+ years of combined experience and expertise and include the expertise of co-authors who write with them on certain articles and subjects. Along with writing articles, each also champions a role in the overall writing program collaboration process:

- Gareth manages all requests for additional guest author collaborations
- Gary manages the article development tracking and readership metrics
- Jeff manages the article distribution and new readership demographics

Each can be contacted for advice, coaching, collaboration, and speaking individually as noted in their bios or as a team at: Contactus@pmoracles.com This month we are thrilled to have Duke Oakes as an additional co-author on this article.



Duke Okes is an expert in Quality Management with 35 years of experience as a quality engineer, consultant and trainer. He has worked with dozens of companies in ten countries, and hundreds of organizations have attended his public workshops on auditing, quality systems, performance metrics and root cause analysis. He is an ASQ Fellow and certified by ASQ as a quality manager, engineer and auditor. He holds degrees in technology, business and education, and is a frequent conference speaker on quality management. He is the author of "Root Cause Analysis: The Core of Problem Solving and Corrective Action," and has published dozens of articles on quality. He can be reached through his website at www.aplomet.com



[Gareth Byatt](#) has 15+ years of experience in project, program and PMO management in IT and construction for [Lend Lease](#). Gareth has worked in several countries and lives in Sydney, Australia. He can be contacted through [LinkedIn](#). Gareth holds numerous degrees, certifications, and credentials in program and project management as follows: an MBA from one of the world's leading education establishments, a 1st-class undergraduate management degree, and the PMP®, PgMP®, PMI-RMP®, PMI-SP® & PRINCE2 professional certifications. Gareth is currently a Director of the PMI Sydney Chapter, he is the APAC Region Director for the PMI's PMO Community of Practice and he chairs several peer networking groups. He has presented on PMOs, portfolio and program and project management at international conferences in the UK, Australia, & Asia including PMI APAC in 2010. Email Gareth: gareth.byatt@gmail.com



[Gary Hamilton](#) has 16+ years of project and program management experience in IT, finance, and human resources and volunteers as the VP of Professional Development for the PMI East Tennessee chapter. Gary is a 2009 & 2010 Presidents' Volunteer Award recipient for his charitable work with local fire services and professional groups. He has won several internal awards for results achieved from projects and programs he managed as well as being named one of the [Business Journal's Top 40 Professionals](#) in 2007. Gary was the first person globally to obtain the five credentials PgMP®, PMP®, PMI-RMP®, PMI-SP®, CAPM®. In addition to these, Gary holds numerous other degrees and certifications in IT, management, and project management and they include: an advanced MBA degree in finance, Project+, PRINCE2, MSP, ITIL-F, MCTS (Sharepoint), MCITP (Project), and Six Sigma GB professional certifications. Email Gary: Gary@PMOracles.com or contact him through [LinkedIn](#).



[Jeff Hodgkinson](#) is a 32 year veteran of [Intel Corporation](#), where he continues on a progressive career as a program/project manager. Jeff is an IT@Intel Expert and blogs on [Intel's Community for IT Professionals](#) for Program/Project Management subjects and interests. He is also the Intel IT PMO PMI Credential Mentor supporting colleagues in pursuit of a new credential. Jeff received the [2010 PMI \(Project Management Institute\) Distinguished Contribution Award](#) for his support of the Project Management profession from the [Project Management Institute](#). Jeff was the 2nd place finalist for the [2011 Kerzner Award](#) and was also the 2nd place finalist for the 2009 [Kerzner International Project Manager of the Year Award™](#). He lives in Mesa, Arizona, USA and is a member of [Phoenix PMI Chapter](#). Because of his contributions to helping people achieve their goals, he is the third (3rd) most recommended person on [LinkedIn](#) with 570+ recommendations, and is ranked 55th most networked [LinkedIn](#) person. He gladly accepts all connection invite requests from PM practitioners at: www.linkedin.com/in/jeffhodgkinson. Jeff holds numerous certifications and credentials in program and project management, which are as follows: CAPM®, CCS, CDT, CPC™, CIPM™, CPPM–Level 10, CDRP, CSM™, CSQE, GPM™, IPMA-B®, ITIL-F, MPM™, PME™, PMOC, PMP®, PgMP®, PMI-RMP®, PMI-SP®, PMW, and SSGB. Jeff is an expert at program and project management principles and best practices. He enjoys sharing his experiences with audiences around the globe as a keynote speaker at various PM events. Email Jeff: jghmesa@gmail.com